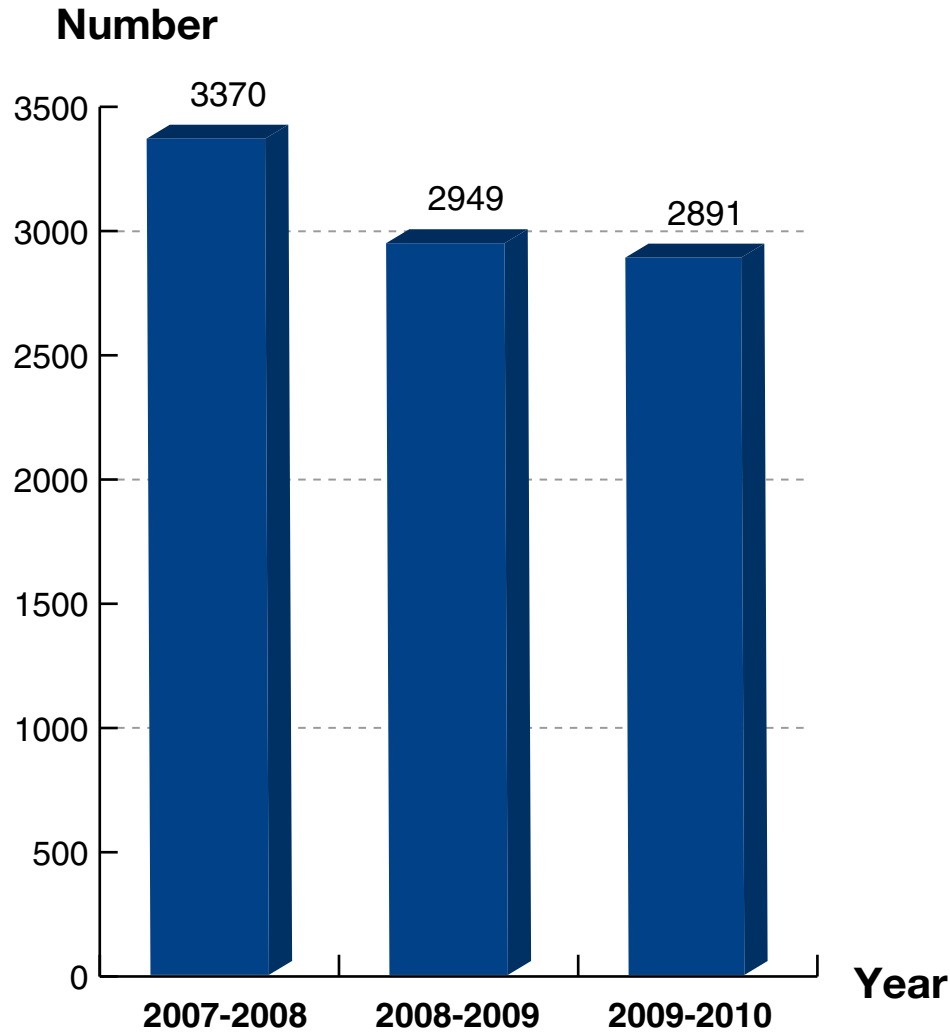
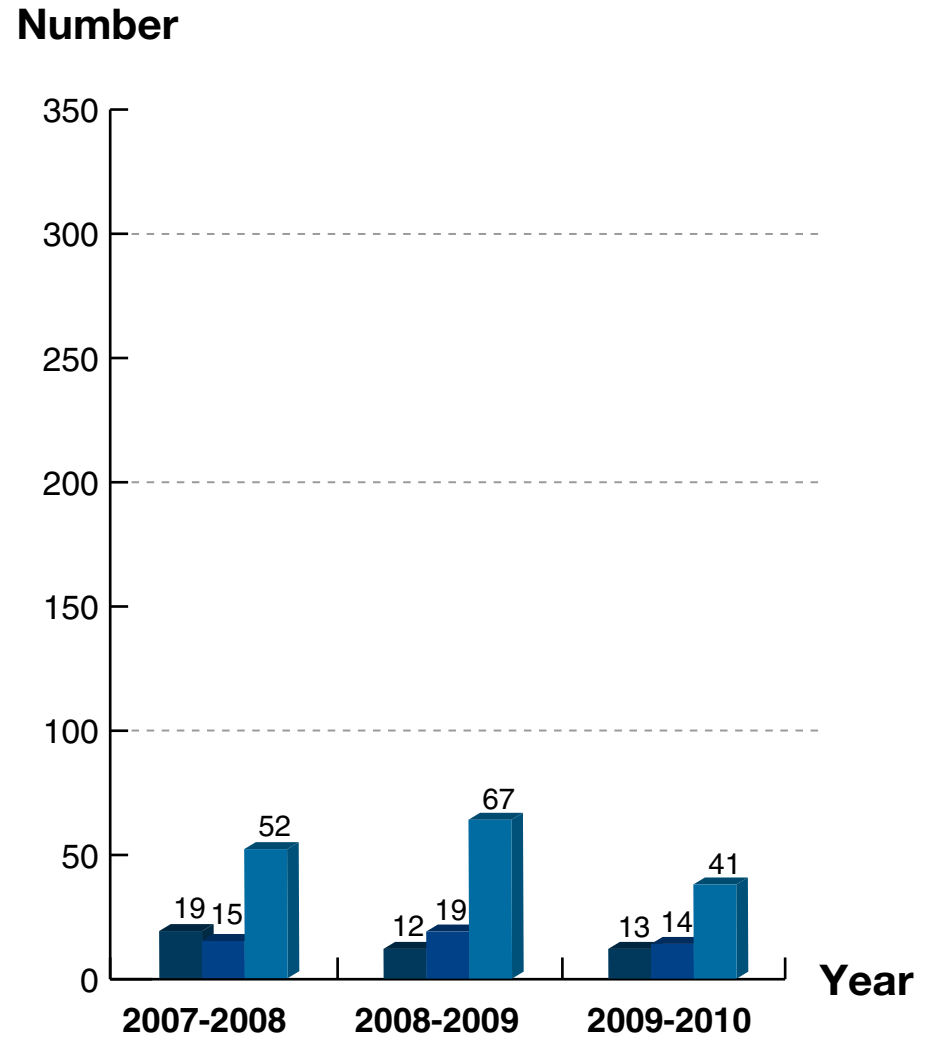


# Appreciation Received By and Review Findings on Complaints Against Immigration Service



■ Appreciation



■ Justified Complaints

■ Undetermined Complaints

■ Unjustified Complaints